



## **A Big Business Phone System for a Small Business Budget**

ConnectMeVoice<sup>SM</sup> has been a leader in telephony for twenty years, starting with the earliest PC-based voicemail systems, including distributed voicemail messaging, rotational voicemail, follow-me calling, and web interface. ConnectMeVoice was one of the first to offer a full featured Virtual PBX\*, allowing a small business to communicate like a large organization without the need to purchase any equipment. Our latest offerings are internet-powered phone systems and service, which are designed as tools for competitive advantage and cost savings. We remain a leader of communications systems for business professionals by providing services which are flexible and low cost with leading edge features.

All of our offerings are well priced and easy-to-install, with minimal maintenance. They offer maximum business professionalism, while also offering flexibility for one-person, virtual, or multi-office organizations. Our service packages are easy to understand, and our web interface makes it easy for you to access your messages and control your account settings.

With ConnectMeVoice, your total cost of ownership is lower than with a comparable solution. You'll love the savings, the service, and every great feature we've packed into our offerings. There's nothing more to say except –

Welcome to ConnectMeVoice!

## **ConnectDirect™: The Internet-Powered Phone System and Service for all your Needs**

- Want an affordable phone solution where your conversation is crystal clear?
- Want a solution that works around the world without the global expense?
- Want an internet phone that isn't limited to your computer?
- Want to spend less money when you upgrade your phone system?

With the hosted internet phone system and service from ConnectMeVoice<sup>SM</sup>, your answer is YES to all these questions. With our ConnectDirect solution, you get a professional phone system and a digital phone service with all the powerful features you need – at a fraction of what you'd expect to pay.

ConnectDirect is a hosted VoIP\*\* system and service. This means a few things. Firstly, our system runs on internet power – there are no phone wires for anyone to manage. Since we also 'host' the service, there's no software for you to manage or servers for you to check on. Lastly, in addition to the phone system infrastructure, ConnectMeVoice provides the phone service itself, replacing your traditional telephone company and its big phone company prices. Essentially everything, except for your phones themselves, is outsourced to ConnectMeVoice, a company with two decades' experience delivering leading edge yet cost-effective telecommunications services to a wide array of businesses. We do all the work, you just pick up the phone and talk.

This may sound like your current system, but in fact, we are offering an internet-based solution that is better than what you may have heard about. Sure, it's cost effective, but it's also competitive with the quality of the traditional phone systems and services you're used to. Additionally, we have the bonus of communication without geographical bounds and the option to use your existing hardware or upgrade to something that's digitally enabled.



## **ConnectDirect™: Pricing Plans**

ConnectDirect is an internet phone system and service which is hosted and managed by ConnectMeVoice. We easily maintain the system online for you, so there are no frustrations like the ones you experience with traditional phone companies.

All ConnectMe Internet Phone plans include the following:

- Unlimited\* inbound calling to ConnectMe Internet Phones
- Unlimited\* nationwide outbound dialing
- Local or toll-free numbers
- Selectable caller ID for outbound calls
- Easy web interface for account management
- Voicemail via web, email, text message or phone
- Follow-Me\* service forwards calls to any phone in US
- Call screening / Call announcement / Call recording
- Music on hold / After hours greeting
- E911 dialing
- Separate toll-free dedicated fax
- Hosted internet phone system

Multiple User ConnectDirect plan also includes:

- Local or toll-free number with 25 extensions
- Auto-attendant, operator extension, and company directory
- Call queues
- Fax on demand, Announcement only, or Question-and-Answer extension



Pricing options are as follows:

		Single User	Multiple User	Pricing Unit
Base Price	Includes one Connect Me Internet Phone adapter	\$34.95	\$39.95	Monthly
Deposit	Deposit will be returned if the ConnectMe Internet Phone adapter is returned	20.00	20.00	One-time
Optional Add-Ons	Toll-free number	10.00	10.00	Monthly
	Each additional ConnectMe Internet Phone adapters for local number plan NOTE: Price breaks available for larger quantities	25.00	25.00	Monthly
	Each additional ConnectMe Internet Phone adapters for toll-free number plan NOTE: Price breaks available for larger quantities	30.00	30.00	Monthly
	Softphones for travel	Contact Us	Contact Us	One-time
	Other business internet telephones: Polycom, Linksys, etc.	Contact Us	Contact Us	One-time
	Time over plan for calls forwarded to non-ConnectMe Internet Telephones NOTE: 1000 minutes included for each ConnectMe Internet Phone	0.039	0.039	Per minute

\* Any calls to or from the ConnectMe Internet Phone are free of charge with unlimited usage. With our Follow-Me service, you can also forward your calls to any standard telephone, for example your cell phone. Follow-Me calls that are completed to an outside telephone are limited to 1000 monthly minutes for each ConnectMe Internet Phone. For example if you purchase two ConnectMe Internet Phones, you will have 2000 monthly minutes. Time over plan minutes will be charged at \$0.039/minute. Usage is subject to a fair usage policy, reference [www.ConnectMeVoice.com/FairUsage](http://www.ConnectMeVoice.com/FairUsage).

When you subscribe to our ConnectDirect services, you can expect the following:

ConnectDirect™ ...	...for single users	...for multiple users
<ul style="list-style-type: none"> <li>• Direct outbound dialing</li> <li>• Unlimited inbound and outbound dialing</li> <li>• Easy web interface for account management</li> <li>• Call waiting, call forwarding, follow-me, advanced voicemail with email delivery</li> <li>• Call screening/call announcement</li> <li>• Music on hold/after hours greeting</li> <li>• Adapter to plug your phone into the internet</li> </ul>	<ul style="list-style-type: none"> <li>• Local or toll-free number</li> <li>• Call screening</li> <li>• Call recording</li> <li>• Voicemail via phone, web, email, or text messaging</li> <li>• Separate toll-free dedicated fax number</li> </ul>	<ul style="list-style-type: none"> <li>• All single user benefits</li> <li>• Local or toll-free number with 25 extensions</li> <li>• Auto-attendant, operator extension, company directory, and 911 dialing</li> <li>• Extension-to-extension dialing</li> <li>• Call queues</li> <li>• Fax on demand, Announcement only, or Question-and-Answer extensions</li> </ul>



• Hosted IP PBX* - no servers to manage, no tech skills needed		
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\* PBX is an abbreviation for Private Branch Exchange, a telephone exchange that serves a particular business or office, as opposed to one that a common carrier or telephone company operates for many businesses or for the general public.

\*\* VoIP digital technology is Voice over Internet Protocol, which uses broadband/internet infrastructure for phone service.

## A Competitive Comparison

Whether you're a single user, a home office, an entrepreneur, a small office, a mid-sized company, or a large business, as technology improves or your situation changes, there comes a point when you have to make a decision about your phone system – what kind are you going to get and from which company.

ConnectDirect™ is a VoIP\*\* hosted business digital phone system and service. This means that our phone system is powered by the internet. That doesn't mean that you can only use your phones through the computer. It means that you have more phone capability because you are using broadband internet to communicate. This means more and faster information, which is less costly and better quality for users. Also, since we are a hosted solution, all the software and hardware, except for your phones, is housed and handled by us. We lease a hardened carrier facility with full redundancy and power protection, which ensures that your phone systems will never go down – even in emergencies. With ConnectDirect, you also get phone service with unlimited minutes. It's so easy. There's nothing on your premises for you to maintain, manage or otherwise worry about. You just pick-up the phone and start talking! Oh, and by the way, just because we're providing a self-sufficient package, it doesn't mean that we're not available. Our customer service team is always available via phone or online.

So does ConnectMeVoice's internet phone system address your needs? Let's compare it with some other options.

### ConnectDirect™ vs Traditional PBX\*

If you've ever used a PBX, you'll know that traditional PBX is costly and rarely the best choice for a small to midsized enterprise. There are also downsides for larger organizations:

#### Setup costs

- PBX systems are a fortune to set up. ConnectDirect is a tiny fraction of that cost.

#### Moving costs

- PBX systems charge you for every little move and change – especially if you're changing your entire business location. With ConnectDirect there's no charge for moving.

#### Telephone line costs

- PBX systems use standard telephone lines – expensive! ConnectDirect uses the broadband connection you already have.



### **Specialized maintenance costs**

- Maintaining a PBX is a specialized skill – and you know what that means: \$\$\$\$. ConnectDirect requires no special skills on your end, and on our end the maintenance costs are a lot lower.

### **Office to office calling costs**

- PBX systems charge you for every call, even internal ones. With ConnectDirect, all office-to-office calls are free – even if your phones are in different offices – even in different cities or countries.

### **Expansion costs**

- Want to add to your PBX? Be prepared to pay. With ConnectDirect, expansion costs are negligible.

### **Mobility (or not)**

- With a PBX you're locked down in your location. With ConnectDirect, you can use your IP phone anywhere there's an Internet connection – even with a mobile phone (coming soon).

### **Aging technology**

- With PBX, you get what you get, technology-wise. With ConnectDirect, you get upgrades automatically as soon as we install them centrally.

### **Reliability**

- PBX systems are prone to outages. Our system is redundant and power protected so you know it'll be available when you need it.

### **Standard phone and IP backup**

- With ConnectDirect, you can use your standard phone service to back up your IP phones. So you'll still get calls, even if your network is down. With PBX, when it's down – it's down.

## **ConnectDirect™ vs Premise- based IP PBX\***

Considering regular IP PBX phones? You may think you're saving money, but you may end up paying more than you expect.

### **Long distance**

- You're still going to need a service provider to carry your long distance calls. That alone may cost as much as ConnectDirect in total.

### **Installation and maintenance**

- Traditional IP PBX still costs money for installation and maintenance.

### **Setup costs**

- Old-fashioned IP PBX is still expensive to set up, whereas with hosted, it's virtually automatic.

### **Skillsets needed**

- If you're maintaining your own IP PBX system, naturally you need someone to do that, whereas with ConnectDirect, it's all handled off premises, automatically.

### **Reliability**

- We host ConnectDirect in a redundant, secure facility.

## **ConnectDirect™ vs Other Hosted Internet Phones**



Hosted internet phones require a certain set of skills and capabilities. After all, your business is on the line – no pun intended – and you want to make sure your provider is up to the task. Make sure you ask the hard questions so you make the right choice the first time. Here are some things to think about:

**A business model that works**

- With ConnectDirect, your users gets unlimited inbound and outbound dialing with clear and transparent pricing.

**Flexibility and customization**

- Unlike some cookie-cutter providers, ConnectMeVoice systems can be easily custom tailored and integrated with other products to meet the needs of our clients. We can do this because our software is developed in-house.



### **Security, redundancy, reliability**

- ConnectDirect is hosted in a hardened, carrier-grade facility, with all the security and survivability measures you'd expect (along with a few you never dreamed of).

### **Scalability**

- Adding more people? Cutting back during a slow period? Not all providers make that easy, but with ConnectDirect it's not a problem – scaling up or down is simple.

### **Longevity**

- No, we didn't invent the telephone but we're not some newly-minted startup. ConnectMeVoice<sup>SM</sup> has been delivering telecommunications solutions to businesses for nearly 20 years. When you subscribe to ConnectDirect, you know we're going to be there today and tomorrow – we're in it for the long haul.

There's a reason we've been in the telephone business for so long. ConnectMeVoice is a premier provider of internet phone solutions and other mission-critical business phone services. The company has nearly 20 years' experience delivering state-of-the-art telecommunications services to businesses. ConnectMeVoice has authored its own software and built its own solution – we know how to run it, how to service it, how to keep it up and available. We hate to brag but: We are the world's experts on internet phones. It's called ConnectDirect.

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\*\* VoIP digital technology is Voice over Internet Protocol, which uses broadband/internet infrastructure for phone service.